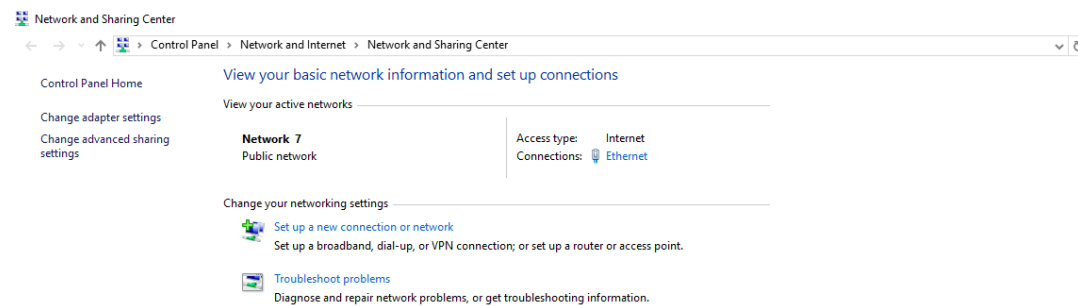


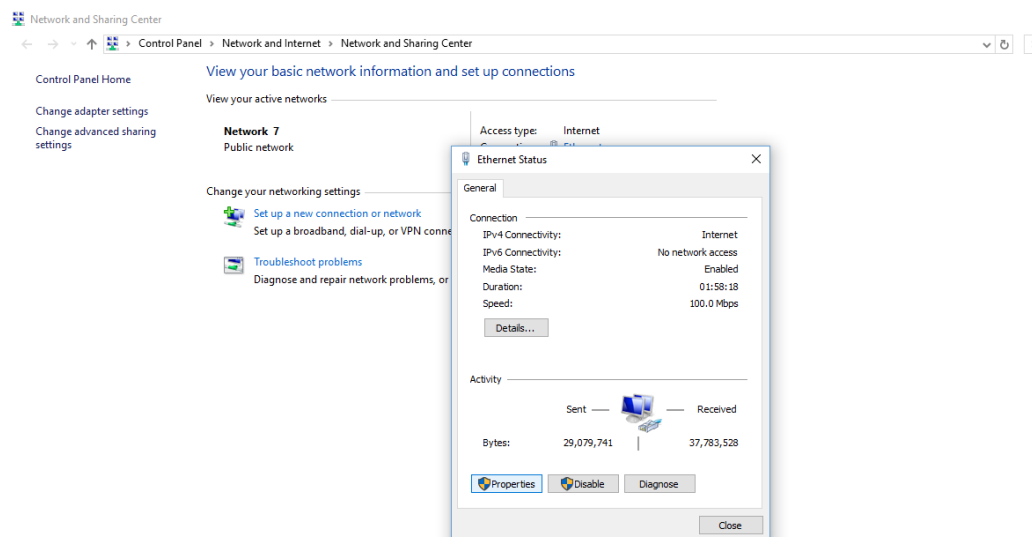
DNS configuration to access SBI CMP on WAN Computer

1. Before proceeding, delete the entry of sbi (192.168.246.170 newcmp.sbi) in host file under(windows/system/drivers/etc), if any.
2. Make sure that your PC is connected to WAN network.
3. Right Click on network icon at right hand bottom corner of the screen.

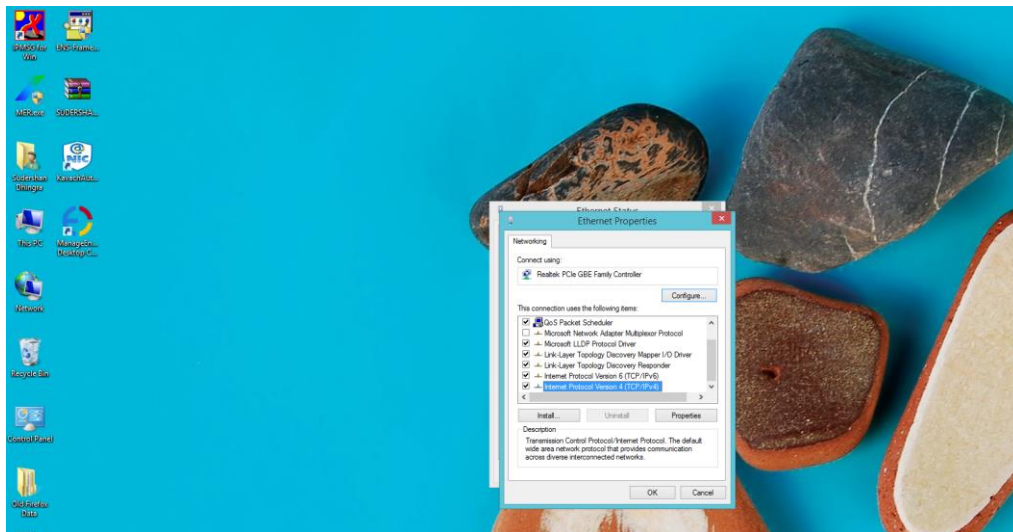
A screen shown below appears.



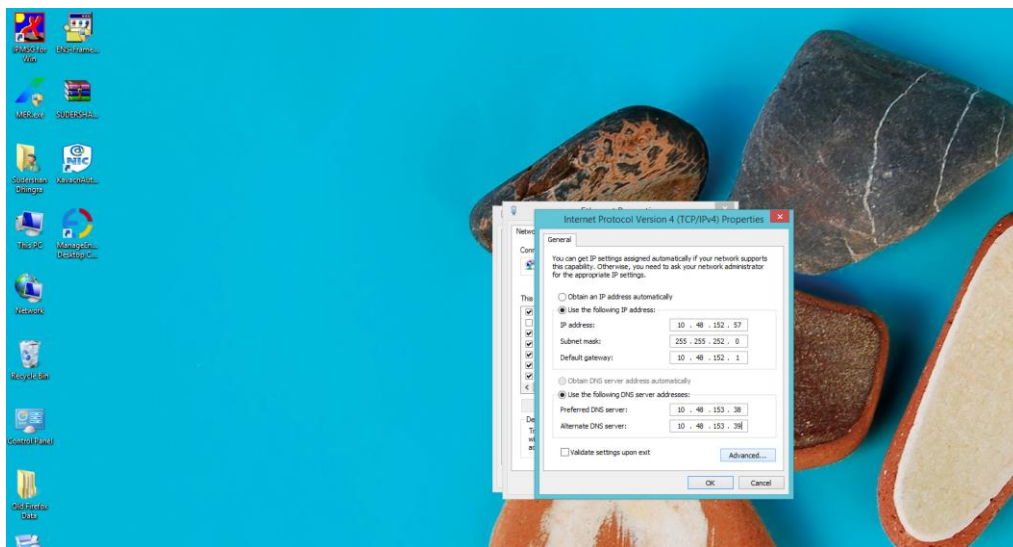
4. Click on the Ethernet and following screen appears.



5. Click properties and then click 'Internet protocol version 4(TCP/IPv4)' as shown.

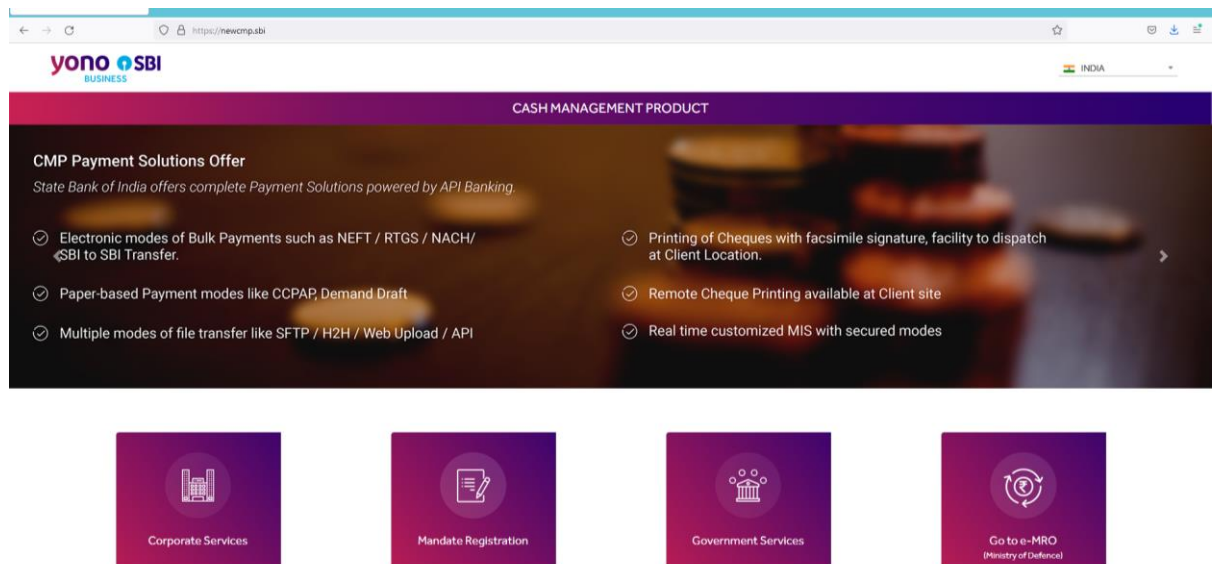


6. A screen is displayed as shown. The DNS server should have the entries (10.48.153.38) as Primary and 10.48.153.39 as Alternate. If not, type the same and click ok. Again click ok in the screen that appears. Close the next screen.



7. Now, open the browser(firefox or chrome). If the same is not installed, then download the same from the FTP server of DAD WAN. For that open My Computer and type (ftp://10.51.174.198) in the address bar. Use 'PC1' as username and password for accessing the FTP server.

8. Now, Clear the history of the browser. It may be ensured that complete history of the browser is deleted.
9. Now, restart the computer .
10. Open the browser and type <https://newcmp.sbi> in the address bar. The SBI CMP portal will open.



Troubleshoot: If the portal is not opening, check for following:

1. Check if your WAN connection is working.
2. If the complete history of the browser is not deleted, ensure that it is deleted.
3. The hosts file still contains the entry of 192.168.246.70 newcmp.sbi. - delete the entry, save the file and restart the computer.
4. The folder of hosts file (Windows\System32\drivers\etc) contains multiple entries of host file. Make sure that it contains only a single hosts file(without any extension).

In case, even after following the above steps, the portal is not opening, contact the NOC SOC team at CGDA office at 78279 89291(available during office hours only).